

# PRIVACY POLICY

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This privacy policy sets out how Tunbridge Wells Royals Volleyball Club (“TW Royals”) uses and protects any information that you provide TW Royals. TW Royals is devoted to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when accessing your account information, you can be assured that such information will only be used in accordance with this privacy statement. TW Royals has a firm policy of protecting the confidentiality and security of information that we collect from our Investors. We do not share your non-public personal information with unaffiliated third parties. Information is only shared with your consent except for the specific purposes below, in accordance with all applicable laws. Please read this policy carefully. It gives you important information about how we handle your personal information. TW Royals reserves the right to change this policy at any time.

## USE OF INFORMATION

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We limit the collection and use of non-public personal information to the minimum we believe is necessary to deliver superior service to you. Services can include informing you about the current status of the Club, updates about current events and players’ market transfers.

## WHAT WE COLLECT

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We obtain most non-public personal information directly from you or your agents whether in person, by telephone or electronically. We may obtain the following information:

- First name and last name
- Home address, email address and telephone numbers

# DISCLOSURE

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We do not disclose any kind of non-public personal information about you with third-parties, unless such disclosure is required by law. Except in those specific, limited situations, without your consent, we will not make any disclosures of non-public personal information to other companies who may want to sell their products or services to you.

## WHAT WE DO WITH THE INFORMATION WE GATHER

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We require this information to understand your needs and provide you with better service, and in particular for the following reasons:

- Internal record keeping
- We send emails about team news, upcoming events, ticket bookings and promotions, capital calls or other information which we think may be valuable using the email address which you have provided
- We may use the information to customize our website to provide better service to you

## SECURITY

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We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect. In ensuring that your information is secure we partner with Miles Technologies, a leading provider of technology-based business solutions to small and medium-sized businesses. Miles Technologies uses the **Barracuda Web Site Firewall** that provides award-winning protection against hackers leveraging protocol or application vulnerabilities to instigate data theft, denial of service or defacement of their Web site.

The **Barracuda Web Site Firewall** protects Web applications and Web services from malicious attacks, and can also increase the performance and scalability of these applications whilst offering every capability needed to deliver, secure and manage enterprise Web applications from a single appliance through an intuitive, real-time user interface.

- Single point of protection for inbound and outbound traffic for all Web applications
- Protects Web sites and Web applications against application layer attacks
- Delivers best practices security right out of the box
- Monitors traffic and provides reports about attackers and attack attempts
- Protection against common attacks
- Outbound data theft protection
- Web site cloaking
- Granular policies
- Secure HTTP traffic
- SSL Offloading
- SSL Acceleration
- Load Balancing Controlling your personal information.

Finally, we will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.